

Cancellation Policy
Roots WellCare, P.A.

PLEASE READ AND SIGN BELOW:

Roots WellCare's commitment is to offer quality health care. In order to do this, we allow substantial time with each client. This means we are only able to see a limited number of clients per day. If you do not show up for your appointment, then this means that someone else could not get in for treatment. Therefore, we require a 24-hour notice of cancellation for any scheduled appointment. We plan to uniformly enforce this policy as follows:

- Clients will be charged \$45 for any one-half hour appointment for which we do not receive a 24-hour notice of cancellation. If your scheduled appointment is one hour, the fee is \$90.
- Unusual circumstances and extreme hardship will be considered but cannot be assumed by the client. Reasons such as sudden illness, unexpected car/transportation problems, unforeseen work or daycare conflicts do not fall under this category.
- If your treatment is paid by insurance, missed appointments cannot be billed to your insurance company. Therefore, you will be responsible for the cost of the appointment yourself.

I have read and understand this policy and agree to pay for a missed treatment if I do not cancel my appointment at least 24 hours prior to its scheduled time.

Signature

Date

Please Print Your Name